

## What can you do to save energy and save money?

Whether it's trying to reduce your carbon footprint, or shave a few dollars of your bill, your energy retailer can help improve your energy efficiency.

Energy retailers offer a range of services and advice for households and businesses wanting to reduce energy.

### Energy audits and calculators

Energy experts can come to your house to assess your energy use and make recommendations to save energy. They may also update your light globes. Online calculators also allow you to quickly and easily calculate the efficiency of your home or business and find savings.

### Online tools

Many retailers offer online tools with advice and tips to reduce your energy consumption and your energy bill. The tools can provide indicative costs and carbon emissions levels from running particular household appliances.

### Renewable energy

With a range of rebates and incentives available, more and more households and businesses are working with their retailer to install renewable energy.

### Efficient appliances

Purchasing energy efficient appliances can help you save energy and money. Retailers can provide advice on the best appliance for you and even how to dispose of your old appliance.

### Maintenance

Installing, maintaining and repairing appliances is critical to ensure they are operating efficiently. Retailers can recommend the right appliances and repairers to help you save energy and money.

There also a number of independent websites that are available to help you find, compare and switch to a better energy contract (eg. [www.yourchoice.vic.gov.au](http://www.yourchoice.vic.gov.au)).

Customers unable to reduce their energy bills and having difficulty meeting repayments should talk to their energy retailer about the various policies on offer that are designed to assist customers through difficult times.

#### Key points:

- Retailers can help customers save energy and money.
- Reduce carbon emissions.
- Shop around for a better deal.